

## IMPORTANT - MUST READ TRAVEL DOCUMENTATION

Proper travel documentation is required at embarkation and throughout the cruise. Even though a guest has completed registration using Online Check-In, it is still the responsibility of the guest to bring all required travel documents. Guest should check with their travel agent and/or government authority to determine the travel documents necessary for each port of call. Any guest without proper documents will not be allowed to board the vessel and no refund of the cruise fare will be issued. Carnival assumes no responsibility for advising guests of proper travel documentation.

## CRUISE TRAVEL

Carnival highly recommends all guests travel with a passport (valid for at least six months beyond completion of travel). Although a passport is not required for U.S. citizens taking cruises that begin and end in the same U.S. port, travelling with a passport enhances your disembarkation experience, as delays may be expected upon your return to the U.S. if you do not have one. Additionally, passports make it easier for you to fly from the U.S. to a foreign port should you miss your scheduled port of embarkation or need to fly back to the U.S. for emergency reasons. Visit Carnival's FAQ and use keyword: [Travel Documents](#) in the search bar for more information on acceptable documents or visit the Travel State Gov page to obtain a passport application.

## Have Fun. Be Safe.

Our protocols and procedures will be designed to maximize the health and safety of our guests and crew while delivering a fun and memorable vacation experience. Please visit COVID-19 [Legal Notices](#) for more information.

## AIR TRAVEL

Passports are required for air travel to or from Europe, Canada, Mexico, Central America, the Caribbean, the Bahamas and Bermuda.

## ONLINE CHECK-IN

Visit [Carnival.com](#) to [register online](#) and get a boarding pass that will expedite your check-in on the day of sailing.

## PIER CHECK-IN PROCEDURES

Please refer to the information provided on your boarding pass.

## TRAVELING WITH A MINOR?

When traveling with a minor and both parents/legal guardians are not cruising, we strongly recommend bringing an original signed letter from the absent parent/guardian authorizing the minor to travel with you. This will expedite processing by the Department of Homeland Security. Please note that a letter to this effect is required if debarking with children in Mexico.

## TERMS AND CONDITIONS

Your booking is subject to the terms and conditions set forth in Carnival's Cruise Ticket Contract.

Visit [Carnival.com](#) to access the [Cruise Ticket Contract](#). It is important for you to read the Cruise Ticket Contract and become acquainted as it contains important limitations on the rights of guests to assert claims against Carnival Cruise Line, the vessel, their agents and employees, and others, including forum selection, arbitration, and waiver of jury trial for certain claims.

## INFORMATION FOR GUESTS WITH INDEPENDENT AIR

To allow sufficient time for Customs clearance, please visit Carnival's FAQ and use keyword: [Debarcation](#) to determine the earliest return flight for your debarcation port.

## COMMUNICATIONS WITH SHIP

Visit Carnival's FAQ and use keyword: Internet for detailed information for communicating with the ship and onboard Internet access

## CHECK-IN AND ARRIVAL APPOINTMENT

Please arrive promptly, within your Arrival Appointment to reduce your wait time in line. All guests must be onboard for Final Boarding time or they will not be permitted to sail.

## GUESTS WITH DISABILITIES AND PERSONAL MOBILITY DEVICES

- Guests with Disabilities and Personal Mobility Devices: If you have a disability and need special accommodations, please inform us at the time of booking, or as soon as the need is known. If you are traveling with a wheelchair/scooter, please let us know to ensure you have a stateroom that best accommodates your needs.
- Mobility devices cannot be stored in corridors or public areas. In order to purchase a standard stateroom, devices must be able to fit in its 22" wide entry doorway, and when stored, must allow for safe exit from the stateroom. Guests who bring scooters that are larger than 21" wide, or travel with multiple scooters in the same stateroom, must purchase a fully accessible stateroom with a wider doorway (32"), or rent a smaller scooter appropriately suited for their stateroom. Scooters must be able to collapse or fold so that it may be stored in the closet or underneath the vanity area.
- Guests may be required to have their scooters sized at the time of check-in to ensure it fits in the stateroom. Scooters that do not fit in the stateroom will not be allowed on board. Should a guest be unable to make alternate arrangements to rent a smaller scooter or travel without it, he/she will be denied boarding and no compensation will be provided. For more information, please contact our Guest Access team at 1.800.438.6744, ext. 70025 or visit [Carnival.com](#)

## SAFETY BRIEFING

Guests must attend the mandatory safety briefing at the commencement of the cruise and any subsequent briefing ordered by the ship's officer during the cruise. Additionally, during the course of the cruise, the ship's crew will perform various routine drills and guests are encouraged to participate on a voluntary basis. Guests shall comply with all onboard health and safety policies and procedures and shall familiarize themselves with the nature and character of the ship, as well as, all emergency exits, to assist with safe evacuation in the event of an emergency.

## ITEMS OVERBOARD POLICY

Carnival Cruise Line is dedicated to protecting the environment, including the marine environment in which our vessels sail and the communities in which we operate, striving to prevent adverse environmental consequences and using resources efficiently and sustainably.

All guests are expected to adhere to the following environmental guidelines:

- Guests are liable for any illegal dumping or pollution of any kind, including discharge of any item into the ocean and/or waterways.
- Any willful or negligent act of discharging or releasing any unauthorized item overboard, without the express permission of the ship's staff may result in a \$500 charge, per violation, and reimbursement cost of Carnival property will be posted on the guest's Sail & Sign® account and may also result in the disembarkation of all guests in the stateroom.
- Guests who are disembarked for violating our policy will be responsible for all financial charges and expenses to return home, and no refund of their unused cruise fare will be provided. Additionally, they may be prohibited from sailing with Carnival Cruise Line in the future.
- Our items overboard policy is included in Carnival's Cruise Ticket Contract. Do not throw any items overboard, the ocean thanks you!

## SMOKING POLICY

All staterooms and suite accommodations, including outside balconies, are NON-SMOKING. This policy applies to all forms of smoking, including but not limited to cigarettes, cigars, pipes, vaporizers, electronic cigarettes and marijuana. A violation of our Tobacco and Marijuana Smoking Policy will result in a charge of \$500, per violation, posted to the guest's Sail & Sign® account. Please visit [Carnival.com](#) to obtain more information about the [smoking policy](#).

## LUGGAGE INFORMATION

Guests are encouraged to limit their luggage to a maximum of one bag per person, if traveling on cruises of 3-5 days duration, and no more than two bags per person, for cruises of 6 days or longer. Guests must personally carry-on any boarding documentation (passports, Visas, I.D.), valuables, medications and items which require special handling. Guests, who are scheduled to arrive at the terminal before 1:30 PM, usually check their bags with a porter so they can be free to enjoy lunch on Lido Deck before access to their stateroom is granted. Checked baggage service is only available until 2 hours before the ship's published departure time. Guests arriving after this time will be responsible for taking their bags on board. Each checked and carry-on suitcase should not weigh more than 50 pounds each, and when lying flat, bags must not exceed 16 inches high by 24 inches wide (the length of the bag is not a factor). For security screening purposes, all luggage should be unlocked

## SECURITY SCREENING AND PROHIBITED ITEMS

In order to maintain a safe and secure environment, Carnival prohibits guests from bringing certain items onboard, i.e., weapons, candles, irons, alcohol, or other dangerous goods. According to our policy, Carnival conducts security scanning of all luggage and if prohibited items are found, they will be removed and disposed of prior to boarding. Unsealed containers with prohibited liquids will be discarded and no compensation will be given in either case. For additional information, please refer to the terms and conditions of your cruise ticket contract. We suggest all luggage be unlocked before turning over to the porters in order to avoid any inconvenience or delay in delivering the luggage to your stateroom. Should you choose not to unlock your bags and prohibited items are found during screening, your luggage will be retained until you can open it in front of security personnel.

## LIQUOR & BEVERAGE POLICY

For safety reasons, guests are prohibited from bringing alcoholic beverages on board with the following exception: At the beginning of the cruise during embarkation day, guests (21 years of age and older) may carry on in their hand luggage, one 750ml bottle of sealed/unopened wine or champagne per person. A \$15 USD corkage fee, per 750 ml bottle, will be charged should guests wish to consume their wine or champagne in the main dining room, specialty restaurant or bar. A corkage fee is a charge assessed at time of service at a restaurant for every bottle served that is not bought on the premises. Guests are also prohibited from bringing water, soda and other non-alcoholic beverages on board that are packaged in bottles. A small quantity of non-alcoholic beverages (i.e., sparkling water, sodas, juice, milk) packaged in cans or cartons may be brought on board on embarkation day, only if carried on in guests' hand luggage (not in checked luggage). A small quantity is considered a maximum of 12 sealed, unopened cans/cartons of 12 ounces each or less per person. Any hard liquor, beer, other forms of alcoholic beverage, and non-alcoholic beverages, outside of the exceptions referenced above, are strictly prohibited (in both carry-on and checked luggage) and such items will be confiscated and discarded and no compensation will be provided. Alcoholic beverages will not be sold or served to anyone under the age of 21. Guests will be limited to purchasing a maximum of 15 alcoholic beverages, per person, per day while on board. We reserve the right to refuse the sale of alcoholic beverages to anyone. Alcoholic beverages purchased in the ship's gift shops or in ports of call will be retained by Carnival until the morning of debarkation.

Carnival Cruise Line does not allow guests to bring large coolers on board its vessels. However small, personal-sized coolers no larger than 12" x 12" x 12" for the purpose of housing small quantities of non-alcoholic beverages and/or medications are permitted as carry-on luggage. Screening and movement of large coolers through embarkation is an impediment to the boarding and security screening process and therefore large coolers are not permitted as carry-on or checked luggage.

## CARNIVAL'S SAIL & SIGN PROGRAM

Sail & Sign is Carnival's cashless onboard credit program, which for your comfort and ease throughout the cruise, allows you to charge your purchases directly to your personal account. No cash accepted; simply present your Sail & Sign card when making purchases. A 18% service charge will be added for all beverage purchases unless otherwise noted. We accept Visa, MasterCard, Discover, Diners, American Express or Optima Card at embarkation or on board the ship at the Guest Services Desk. NOTE: Credit cards are NOT transferable, and you must be an authorized signer by the card issuing bank. Personalized Sail & Sign cards are provided to all guests and are valid for use immediately upon boarding the ship.

## STATEROOM ASSIGNMENTS

Stateroom assignment is subject to change in the event the guest occupancy varies on sailings with maximum occupancy restrictions.

## CREDIT CARD AND DEBIT CARD HOLD

An initial hold will be placed on your credit card or debit card (checking account) at the beginning of the cruise as a deposit for on board purchases. Additional holds will occur through the course of the cruise for every onboard purchase until the total charge is billed at the end of the cruise. This will reduce the amount of available credit on your credit card or restrict the availability of cash in your checking account, should you wish to use the same credit / debit card elsewhere. Any remaining hold after the end of the cruise will automatically be released by your issuing bank within 72 working hours.

## FINAL PAYMENT

An itemized statement will be delivered to your stateroom prior to debarkation for your review; however, any charges after midnight on the last night of the cruise may not be shown on the statement. Your account will be settled automatically to your credit card at the end of the voyage.

## GRATUITY PAYMENT INFORMATION

It is customary for our guests to extend gratuities to the shipboard staff in appreciation for their hard work and exceptional service. 100% of your gratuities are distributed to the crew who you interact with, such as your stateroom attendants, dining, bar and culinary services staff, as well as others who work behind the scenes to enhance your overall cruise experience. Applying this charge automatically streamlines the reporting process and ensures our crew will share in your generosity. To help you plan, we have provided the recommended guidelines below:

- Standard Staterooms: \$16.00 USD per person, per day
- Suite Staterooms: \$18.00 USD per person, per day

You may pay this daily gratuity in two different ways:

## Pre-Pay

Gratuities can be added at the time of booking or anytime up to the sail date. Guests who booked directly with Carnival may add their pre-paid gratuities on [Carnival.com](#). If a guest booked with a travel agent, they may contact their travel professional to add pre-paid gratuities to their booking. Prepaid gratuities are reflected in the 'Miscellaneous Charge' field on the confirmation and in the guest's E-Documents.

## Sail & Sign®

If a guest has not pre-paid the gratuities, the recommended per person amount will be posted to their Sail & Sign account on the second to last day of the cruise.

Should a guest not be satisfied with the service they receive, they can contact the Guest Services desk while on board. This will allow us to address their concerns in a timely and appropriate fashion. At the discretion of the guest, gratuities may be adjusted after they have been posted on the guest's account, while on board.

Gratuities, as posted on a guest's Sail and Sign account, will be considered final after a guest disembarks and no changes will be made after the cruise.

Additional information:

- Gratuities are assessed on all guests, with the exception of children under the age of 2.
- Gratuities apply regardless of the dining options selected, such as eating at the casual dining restaurant or open seating dining.
- For beverage purchases, an automatic 18% gratuity will be added to the bill.
- An automatic 18% gratuity will be added to the cover charge of the Chef's Table.
- A gratuity may be extended to room service staff as service is rendered.
- For cruises that begin in Barbados, all gratuities are pre-paid and automatically added during the booking process.

Thank you for your generous recognition of our on-board team. Our crew works hard to provide you with a great vacation and takes pride in being part of the best team in the cruise industry. Visit [Carnival.com](#) for more information on [gratuities](#).

## PASSENGER BILL OF RIGHTS

Please visit [Carnival.com](#) to review the Cruise Industry [Passenger Bill of Rights](#)

## REAL ID HOMELAND SECURITY REQUIREMENTS

Effective May 3, 2023, the U.S. Department of Homeland Security will require every state and territory resident to present a REAL ID-compliant driver's license or another acceptable form of identification, such as a passport or enhanced driver's license, to go through airport security and board a flight within the U.S. If you will be flying to one of our cruise homeports within the U.S. on/after this implementation date, please ensure you have an acceptable document for your air travel. Visit [dhs.gov/real-id](#) for more information.

NOTE: Additionally, all guests must still have WHTI-compliant travel documents (proof of citizenship and/or appropriate visas) in order to cruise.